

WAGEMATE - NATIONAL COVERAGE, LOCAL SERVICE

Wagemate provides payroll, BACS and pension services for businesses and accountancy practices nationwide.

By leveraging cutting-edge technology the firm has been able to give customers from Lands End to John O'Groats the quality of service as if they were around the corner from the Wagemate base in London.

But to allow their staff the time to be able to give their clients the very best personal service they need to make sure that manual processing is kept to a minimum and like any busy business they have to keep a keen eye on costs.

One area of weakness that Wagemate identified was the payment processing side and that's when they turned to Caxton.

MANUAL PROCESSING MEANS MORE TIME AND MORE RISK

Wagemate processed payroll on behalf of its customers and operated a BACS agency service using a manual process operated by its staff.

But like all manual tasks, it took time and always had the possibility of human error. This meant there was a residual risk built into the process which Wagemate needed to reduce, eliminate or mitigate.

"As a Bureau we need every one of our processes to be efficient, secure and as risk-free as possible. To achieve this, we are constantly looking for the latest innovations in technology to enhance our client experience, adding value and creating time savings for our team," said Daniel Hull, Director of Wagemate.

A SOLUTION YOU CAN FORGET ABOUT

When you are looking for a payments processing solution you need something that is robust and stable and that certainly describes Caxton.

Nothing is better than Caxton's security technology and the platform is delivered using SaaS meaning that the backup and update burden is borne by us and not you.

The quality of the platform and the delivery method means that you can forget about managing technology and concentrate on running your business.

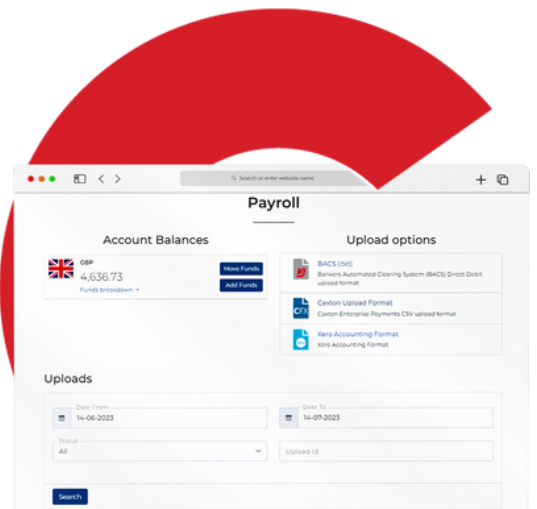


AT A GLANCE THEIR CHALLENGES

- Large volumes of payments for clients with risk of human error
- BACS timelines inflexible

OUR SOLUTIONS

- Plug into automate payments
- Access to Faster Payments for near-instant payments



CAXTON - AUTOMATING, INTEGRATING AND SIMPLIFYING

After speaking with Wagemate we realised that our CXTN platform could be transformative for their payment processing and might have an added benefit that could add real value.

We worked with Wagemate to integrate our platform with their systems so that the payment initiation process was totally automated.

This gave them the ability to use the faster payments network to initiate payments and send funds to their clients' employees meaning quicker receipt and a shorter lead time.

The good news is that Caxton works with all the major payroll processing systems using functionality that already exists. This means that the implementation project is simple and mercifully short.

As Daniel explains, "We have successfully processed FASTER payroll payments with ease using the Standard BACS 18 file available in our current software, with minimal change to the existing process."

NOW OFFERING NEW SERVICES TO THEIR OWN CLIENT BASE

For any busy payroll bureau, efficiency is a must-have.

By implementing Caxton, Wagemate has made massive strides in reducing the effort needed to process payroll payments,

In addition, the integration and automation offered by CXTN reduces the manual processing risk that was formerly inherent in their payment processing method.

The biggest benefit is that the functionality offered by the platform means that they can offer new services to their clients, increasing billing and embedding competitive advantage in their process.

If you're ready to reduce inefficiencies and lower the cost of your payments, why not book a quick call?

BOOK A CALL



DANIEL HULL

Wagemate, Director

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All of your business payments, expenses, and currency accounts in one place



Expense Management



International Payments



API Solutions



Payroll Payments



Supplier Payments



Embedded Payments